

JOB DESCRIPTION

JOB TITLE Support Worker

RESPONSIBLE TO Nurse in Charge

QUALIFICATION Working towards Health and Social Care Level 2/3 or achieved.

START DATE: July 2020

JOB SUMMARY

To assist in the delivery of client's holistic care, rehabilitation, and therapy programmes as part of the multidisciplinary team under the guidance of the Nurse in Charge. To demonstrate drive, initiative, and flexibility in carrying out all principle responsibilities detailed below to promote service excellence and a positive progressive social environment within Chase Park Neuro Centre.

PRINCIPLE RESPONSIBILITIES

- To work in collaboration with the Clients, Nurses, Physiotherapist, Occupational Therapist, Speech and Language Therapist, Clinical Psychologist, Case Managers, Rehabilitation Assistants, and other Health and Social Care Professionals in client centred and programme led care, rehabilitation, and therapy.
- To be aware of, implement and deliver clients holistic care, rehabilitation, and therapy programmes. This individual programme should become an integral part of each Clients 'Care Plan' where it can be regularly monitored and reviewed to ensure continuity and consistency of the care/ rehabilitation programme.
- To assist and stimulate the client in achieving care, rehabilitation, and therapy goals as determined through assessments, treatment, observations of the clients, communication with the clients, discussions with relatives/ advocates and input from other members of the health and social team.
- To facilitate and direct the clients care, rehabilitation and therapy programmes via observation of client and then communicating with Nurses, therapist, families/ advocates, clients (where appropriate) and all other health and social care professionals under the guidance of the Nurse In Charge.
- To complete designated tasks allocated by management team.
- To provide clients with high standards of support in all aspects of their individual activities of daily living.
- To develop a consistent problem-solving approach to all Clients activities of daily living as part of the multidisciplinary team.
- To provide practical physical and emotional support for clients to promote, enable and expand their level of independence.
- Working as the key worker for identified clients in facilitating social and life skill opportunities and enabling community integration as part of clients' holistic care programme.
- To develop good communication and rapport with relatives, advocates, volunteers and encourage family members/ advocates to participate in the rehabilitation programme.
- To encourage family members/ advocates to evaluate and make suggestions for the care programme.
- To attend staff meetings and client reviews where appropriate.
- To maintain clients identified 'Daily Notes' and documentation for future planning.
- To preserve client's confidentiality, privacy, and Dignity.
- To further own education and training and complete all identified company training programmes.
- To maintain a flexible working pattern to suit the care and rehabilitation needs of the clients.
- Any other similar duties that may be assigned to you from time to time following consultation.
- To comply to the General Social Care Councils 'Code of Practice' in fulfilling all aspects of your daily job role.



- To adhere and reinforce O'Brian's '5 Principles of Care' (Independence, Choice, Privacy, Dignity and Respect) in fulfilling all aspects of your daily job role.

PERSONAL CARE AND GENERAL SUPPORT

- Ensure clients rooms are cared for, including assessing whether room, toilet, sinks, carpets, bed, and any other equipment are clean and tidy. Inform domestic team if specific cleaning tasks are required.
- Ensure beds are checked for faults and cleanliness and are made daily. Mattresses should be cleaned according to infection control procedures at least daily.
- Clothing, wardrobes, draws etc should be kept tidy with the client's assistance as appropriate.
- All care equipment, pad, wipes etc should be stocked daily and low stock communicated to the nurse.
- Always carry out instructions and maintain health and safety.
- Ensure clients are assisted as appropriate in additional personal cares such as hair styling.
- To preserve client's confidentiality, privacy, and dignity.
- To assist in the investigation of compliments, incidents, and accidents in accordance with company policies and procedures.
- To complete designated tasks allocated by management team.
- To provide clients with high standards of support in all aspects of their individual activities of daily living.
- To maintain clients identifies 'Daily notes' and documentation for future planning.

HOLISITC CARE SUPPORT

Nutrition

Assist clients to be weighed weekly, assist with PEG feeding, ensure completion of nutrition advice food diaries, food plate journals, ensure the plans are key with the client's needs.

Emotional

Form relationships with clients and families, assist in improving self- esteem, self-worth, and motivation.

Social

Participate with clients in social events, days out and include a variety of activities that will enable clients to meet their potential and meet their goals and outcomes.

Economic

Identify when clients are unable to fund needs or chosen activities and report to senior staff who may be able to assist in gaining additional funds for them.

Psychological

Think holistically, assist in identifying whether alternative therapies or different forms of exercise may help the client and discuss with the team.

Spiritual Need

Assist the client in maintaining a positive attitude and accessing any influences that may assist them.

Individual Care Needs

If escorting clients out of the home, staff to ensure they are dressed appropriately according to the client.

It is not possible nor is it intended that this should be a comprehensive list of duties and responsibilities and should be considered as general guidance only.